

LUXURY LEGS

international returns form

Please note all the below information must be filled out for your refund or exchange to be processed.

ORDER REFERENCE	FULL NAME	POSTCODE	ORDER DATE
WEB			

QTY	PRODUCT CODE	REFUND <i>(Please Tick)</i>	RETURN REASON	EXCHANGE <i>(Please Tick)</i>	COMMENTS NEW SIZE/ COLOUR	RETURN CODE
						1. TOO SMALL
						2. TOO BIG
						3. POOR FIT <i>enter details in comments box</i>
						4. QUALITY NOT AS EXPECTED <i>enter details in comments box</i>
						5. ITEM DIDN'T SUIT ME
						6. FAULTY <i>enter details in comments box</i>
						7. ORDER MORE THAN ONE SIZE
						8. INCORRECT ITEM RECEIVED
						9. INCORRECT SIZE SENT
						10. OTHER <i>enter details in comments box</i>

INTERNATIONAL RETURNS

We hope that you are delighted with every order you receive from Luxury Legs, however if for any reason you are unsatisfied with your purchase you have 28 days to return any unwanted items (14 days for sale/outlet items). Please ensure that high-value items are insured and are returned via registered or recorded mail or courier as we cannot be held liable for loss of such items. We will also not be held liable for any import duties when returning items back to the UK from abroad. Please send your items back using to the address label on this form. Unfortunately we are unable to cover the cost of International returns.

IMPORTANT RETURNS INFORMATION

Before returning your item(s), please ensure they meet all of the criteria below. We won't be able to refund any items that are damaged or worn and if we have to return them to you we may ask you to cover the delivery costs.

1. The item is free from any marks, stains or odours.*
2. All original product packaging is intact, with tags/labels still attached.
3. The item is in the same condition you received it in.

* For hygiene reasons please try on panties and shapewear over own underwear.

NEED HELP?

If you have any issues with your order, please contact our customer care team at: cs@luxemode.co.uk, or call us on: +44 (0) 20 8731 5265

Monday to Friday 9.00am to 5.30pm GMT/ BST (Excluding public holidays)

LUXURY-LEGS.COM

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