

returns information.

LUXURY LEGS



Please tell us if you would like a **Refund** or **Exchange** by ticking the applicable box below.



Pack your return parcel well with appropriate packaging material – you can even use the original packaging.



Don't forget to include this form with your return parcel

NEED HELP?

VISIT OUR WEBSITE www.luxury-legs.com
OR CONTACT THE CARE TEAM ON 020 8731 5265
OR cs@luxemode.co.uk

MON - FRI
SAT
SUN

9am - 5:30pm
Office closed
Office closed

ORDER DATE	
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ORDER NUMBER	WEB
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CUSTOMER NAME	
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QTY	PRODUCT CODE	DESCRIPTION	REFUND OR EXCHANGE	REPLACEMENT SIZE	REPLACEMENT COLOUR	REASON CODE	REASON FOR REFUND OR EXCHANGE CODE
							<ol style="list-style-type: none"> 1. DOESN'T FIT PROPERLY 2. POOR QUALITY 3. STYLE DOESN'T SUIT 4. ARRIVED TOO LATE 5. NOT AS EXPECTED 6. UNWANTED GIFT 7. ITEM FAULTY

Did you receive an incorrect item? Please fill this section:

PRODUCT ORDERED	PRODUCT RECEIVED	REFUND ✓	EXCHANGE ✓

For simple and easy returns, please follow these steps:

- ✓ Visit our online Royal Mail Returns portal via the QR Code located on this returns form
- ✓ Keep a note of the returns tracking number
- ✓ Drop off at your local post office or postbox for small items
- ✓ Please allow **7-10 days** from receipt of a return for us to process the refund or exchange

Please Note: Failure to follow this process may cause delays in processing your return.

This returns policy does not affect your statutory rights. Please ensure you return the goods in original condition within 28 days (14 days for sale/outlet items) of their original dispatch date. The returned goods are your responsibility until they are delivered to our returns department.

DOWNLOAD YOUR RETURNS LABEL:



Scan this QR code with your mobile or visit our [Delivery & Returns page](#) on our website.

Please note that all returns using our Royal Mail returns service will cost **£2.50**

This will be deducted from the total refund amount.